

To all our Cambrooke customers and friends,

Nothing at Cambrooke is more important to me than your well-being and that of our Cambrooke team. In response to the rapidly evolving COVID-19 virus, I want to assure you that we have taken several measures in order to faithfully ensure uninterrupted delivery of the very best medical nutrition products to you.

We routinely carry several months of inventory of the raw materials required to make our products and keep several weeks of finished products on-hand at our distribution outlets in North America. One advantage of being a relatively small company is we have to stock large quantities of ingredients to meet minimum order quantities and to secure reasonable prices from our suppliers. This now works in our favor to supply your needs without interruption. In addition, we have increased production schedules and ordered even more ingredients as we have already experienced increased orders from many of you.

Did you know that all of our medical food products are produced in the United States and virtually all of our raw materials are sourced from the United States? With US sourced ingredients, I am highly confident in our ability to meet your needs and for those who are today reliant on medical food formula made outside of the United States, should they require new options.

I love our Cambrooke team of dedicated production professionals and everyone here in the Cambrooke family. Their safety and well-being are always on my mind and more so as we navigate through each flu season and today's COVID-19 virus. Our production facilities are FDA audited each year, we fervently follow well-defined Good Manufacturing Practices and routinely have staff education / training in the spirit of self-improvement. I need everyone at Cambrooke to be healthy, safe and contributing 100% to ensure what we provide to you is flawless as there is no other standard acceptable at Cambrooke. COVID-19 is an added challenge but we are addressing it with vigor.

We are closely following and actively training our staff on the advice from the US Center for Disease Control regarding added precautions and good practices related to the COVID-19 virus. Our Executive Leadership team is also working with suppliers, commercial cleaners and other partners to implement enhanced practices in all areas impacted by COVID-19. We have closed our doors to virtually all outside guests, are limiting our own travel and striving to avoid environments that could enhance exposure risks. I hope we can return to a new level of normal in a few weeks but will remain hyper-vigilant for as long as it takes for this situation to be behind us all.

Howard Lossing
Chief Executive Officer